Interview #1: **Rob**

**Could you please describe your role and responsibilities?**

* Responsible for all tech endpoints
* All software and hardware / peripherals
* Involved in the procurement process

**[Use Case] who are the users and what are their goals?**

* Any CMS employee that needs hardware/software equipment
* Example of above-the-standard-issue: photoshop, an additional monitor

**[Use case] who are the stakeholders and what are their goals?**

* Employee that is trying to make the purchase
* Anyone involved in the approval process
* Funds certifier
* OFM = Office of Financial Management
* OIGM = Contracting group
* Employees managers

**[Use case] what is the underlying problem?**

* Sharepoint
* No catalog
* No process

**[Use case] what does success look like?**

* An amazon-like site that would make purchasing much simpler
  + Provides end-to-end status
  + Handles funding easier

**How would the FAR impact this?**

* The far limits the gov’t on purchasing
* Contracting piece?

**Has someone tried this before?**

* Tried to use a spreadsheet
* Small group managed it
* Spreadsheet would serve as a catalog
* Slightly automated through Sharepoint

**Approval process involved 5 people**

* There is an approval process
* There is a Sharepoint tool that captures the workflow